## ITS DENTAL COLLEGE, HOSPITAL AND RESEARCH CENTRE 47, KNOWLEDGE PARK III, GREATER NOIDA

## Mechanism for Internal quality Assurance

The institution has a streamlined internal quality assurance mechanism. The IQAC of the institution constitute the principal, representatives from teachers, industrialists/ employer, students, alumni, management, administrative/ technical staff, external experts. Quarterly IQAC meetings are conducted where different quality related issues are discussed with IQAC members. Action taken report is generated and the actions to be taken are forwarded to the concerned committee head/ faculty/ staff member. New initiatives to be taken are also discussed and documented.

The respective committee heads/ concerned faculty or staff member then take the required action. Also, to maintain quality, regular audits like academic audits, clinical audits, material audits, sterilization and infection control audits etc are conducted and the report is submitted to the Internal Quality Assurance cell and discussed.

Various academic and administrative committees assess, review and ensure quality of academic, healthcare and administrative processes and the review outcomes are evaluated with consequent inputs given to the concerned committee for implementation of reforms.

Academic committee meets every quarter and discusses the academic activities including the teaching learning progress, academic schedules, curriculum delivery and enrichment, result analysis and academic achievements. Academic activities of both BDS and MDS program are closely monitored to maintain quality.

Community out reach programs, school and rural health camps, functioning of satellite clinics & tobacco cessation center are regularly reviewed.

Feedback is taken from stakeholdersAnalysis of feedback from the stakeholders (Students, Patients, Parents) is discussed and necessary actions will be initiated if warranted. The progress of activities with related to the existing MOUs are analyzed. Various activities like value added courses, faculty development programs, skill enhancement workshops, seminars and quality initiatives are reviewed. Preparation for various accreditations (NAAC, NABH and institutional rankings by national magazines) are reviewed.

There is a team Operations dedicated to maintain the patient centered care with regard to treatments and appointments. Infection control and sterilization are meticulously maintained and monitored. Student support activities in sports, games and cultural are presented to the committee. Communities out-reach programs and functioning of satellite clinics is reviewed.

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